

Hard work celebrated

Since our last **EPICENTRE** we have hosted the 1st Tai Poutini Polytechnic Emergency Management Graduation. This milestone occasion represents the hard work of our students and staff over the past two years. The event was a great success and the after function dinner and associated festivities were enjoyed by all. But is the Emergency Management programme making a difference in our communities? Definitely; It has been our graduates that have been there in times of crisis, let it be responding to Twisters in Taranaki, Floods in Northland, Aviation emergencies at Blenheim and Ohakea, and Flash Floods at Matata - our graduates were there. Our graduates were making a difference and drew upon the skills and knowledge achieved through our programmes.

We have reached a positive turning point. We are starting to see that there is a career pathway in emergency management and that emergency management is a viable and rewarding career choice. The Level 2 Certificate is providing to be a sound entry qualification for those responding to and providing support at emergencies, whilst the Level 4 Certificate commands additional skills in incident management, legislation and leadership. I read through the list of Level 4 graduates and I know every recipient has real operational experience and has been in the business for a few years, a qualification not easily achieved without real life experiences; let it be rural fire management, aviation fire command, search and rescue coordination, or technical animal rescue - all our level 4 graduates have the skills and knowledge expected.

Professional development does not stop at the Level 4 Certificate in Emergency Management (CertEMgt). Graduates should now be considering undertaking both the Massey Graduate Diploma in Emergency Management as well as starting to undergo the IAEM Certified Emergency Manager (CEM®) credentialing system. Besides these options, we have a range of new courses too. These include Terrorism Incident Awareness, Storm Response and CDEM Driving - all taught by specialists in their fields.

We have a range of new deals including special introductory prices on our new courses and a package deal of five courses for \$3,500+GST (see our brochure or call us today for more information and terms/conditions). We will be at the 2007 Emergency Management Conference in Wellington (4-5 October) working with our strategic business allies including Hydro Response and Survive-It, so look out for our stand. We are running a CIMS4 course too, just before the conference for those interested.

Our new management structure once bedded down will also benefit our customers with one key contact for sales and course coordination, and the appointment of a dedicated manager for quality management and educational design.

Finally, EMANZ has now been in existence for two years. From scratch, we have grown to be the premier provider of emergency management training. On behalf of Tai Poutini Polytechnic, we have delivered over 150 courses - making TPP/EMANZ the largest provider in emergency management in New Zealand.

Thank you everyone who has supported our vision and again, we look forward working with the sector to make a positive difference.

Steve Glassey
Chief Executive
EMANZ

IAEM Corner

In August, I was appointed as the New Zealand Representative for the newly formed Oceania Region of the International Association of Emergency Managers. IAEM is a non profit educational organisation that is dedicated to promoting the goals of saving lives and protecting property during emergencies and disasters. With now over 150 members within the Oceania Region, the IAEM is making positive progress with many organisations and individuals very supportive of its vision, including Emergency Management Australia (EMA) Director-General Tony Pearce who is the President of Oceania IAEM.

In addition to my role as New Zealand Representative, I am also on the Oceania Region's Professional Development Sub Committee (PDSC) and last month went to Victoria, Australia to meet my colleagues at our inaugural meeting. At this meeting we ratified our terms of reference, conducted a SWOT analysis for regional professional development related to IAEM and developed a three year work plan. The PDSC now consists of David Smith (VIC), Martin Boyle (TAS), Ian Mannock (NSW), Dr. Bob Stewart (NZ) and myself.

To become a member of IAEM, simply visit www.oceania-iaem.com for further information.

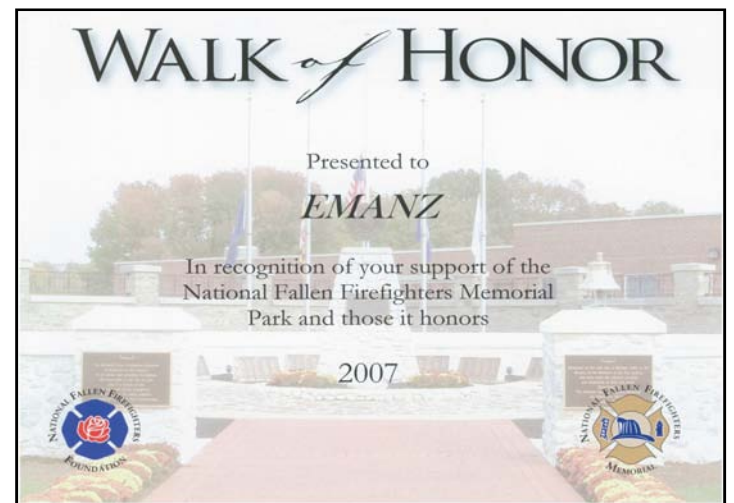
Membership is only US\$83 per year. If you have any matters that you wish to be considered by the Oceania IAEM, please feel free to contact me.

Steve Glassey
NZ Representative
Oceania Region—IAEM



In this edition of EPICENTRE:

- New Campus
- Manawatu Careers Expo
- FEMA Conference
- TPP Graduation
- New Structure
- New Staff
- Staff Achievements



Above: EMANZ recently donated a brick towards the *Walk of Honor* in the National Fallen Firefighters Memorial Park in Emmitsburg, Maryland. The park is intended to become the first permanent National Memorial Park in the US and EMANZ's brick will form part of the walkway that will connect the different sections of the park.

Below: EMANZ staff had a great night out at the Manawatu Business Awards to celebrate their hard work over the past 18 months. A fantastic night of fun and banter for the staff mixed with some good humour provided by Frankie Stevens the MC for the evening.



CIMS4 Course (EM250)

Victoria University

Wellington

1-3 October 2007

\$85 per person +GST

Call us today or email info@emanz.ac.nz

This course is ideal for those attending the
2007 Emergency Management Conference

New Campus



If you come looking for EMANZ nowadays you will find we are no longer in the Manawatu Standard building. EMANZ now dwells in the Aokautere Business Park on Staces Road providing a much more quiet, relaxed atmosphere in the Manawatu country side. This new campus offers us a lot more space - five times what we were occupying previously - with room to expand further. This space is certainly needed given the rate of growth of the business and the increasing number of full-time staff members.

Another benefit of the new campus is that we now have a classroom on-site, so we can teach courses 'from home' when required. The theory components can be taught from our classroom and many of the practical or outdoor aspects can be taught outside on the grounds - including helicopter safety from our own helipad. The equipment for our courses is right at hand in our on-site storage shed. Also kept on-site is 180 metres of 1.25 metre-high advanced flood protection barriers which we are storing on behalf of Hydro Response Ltd so that any town in the North Island is only 12 hours away from advanced flood protection. These are stored on a concrete pad next to our prospective specialised fire training pad. A technical rescue simulator has also been suggested.

The new site is beginning to feel more like home. The staff spent a few hours one afternoon tidying up the gardens which made a big impact on the aesthetic appeal of the site. A small barbeque was held to give us a chance to meet our new neighbours. Staff are taking pride in their offices and with decorations and awards on the walls and a pot plant on every desk the atmosphere is friendly.



FEMA Conference

In June 2007 Chris Schraders attended the Federal Emergency Management Agency (FEMA) 10th annual Higher Education Project conference in Emmitsburg, Maryland. The conference theme was "back to basics" and was aimed at universities and community colleges (polytechnics) throughout the USA wanting to develop or refine their emergency management programmes.

"The conference was a really excellent way to meet other emergency management educators and listen in on how things are going in America. I was really heartened by the attitude of the participants, who were all willing to share their experiences and provide pointers and there was never a feeling of elitism even though the vast majority of attendees held a doctorate level degree" reflects Chris.

"I am certainly very appreciative towards Dr Wayne Blanchard, the Higher Education Project Manager at FEMA, for the invitation to attend - this knowledge and the contacts made gives EMANZ a greater ability to support emergency management in New Zealand through linking practitioner action with academic research and theory."

For Chris, the highlights of the conference were the "guest and family BBQ dinner" at the log cabin on the grounds of the National Emergency Management Training Center and the opportunity to talk one-on-one with Dr David Neal, Oklahoma State University, about Emergency Management issues facing New Zealand.

Chris's visit leads on from EMANZ Chief Executive Steve Glassey's visit to the FEMA National Emergency Training Center in 2006. EMANZ maintains linkages with the FEMA Higher Education Project as these materials are being considered as part of the EMANZ Diploma in Emergency Management.

Manawatu Careers Expo

On the 27th of May 2007 EMANZ joined with a number of other organisations including NZ Police, St John, Outward Bound, International Pacific College, Mid Central Health, NZ Army, NZ Navy, Royal NZ Air Force, as well as many others, to promote themselves at the 2007 Manawatu Careers Expo.

"Since being involved in Civil Defence since 1989, I believe this is the first time ever that emergency management has been displayed as a valid career choice at a careers expo in New Zealand - we are making history here and it's about making emergency management interesting to a new generation of Emergency Manager" remarked EMANZ Chief Executive Steve Glassey.

Mr Glassey and Operations Manager Anna-Marie Schopp were both at the one-day expo to provide information about careers in emergency management to the hundreds of attendees looking for new career and study options.

Trademark – EMANZ®

The Intellectual Property Office of New Zealand (IPONZ) has now registered EMANZ as a protected trademark (Registration 758682). This protection now serves to legally protect the identity of EMANZ which has grown to become an internationally renowned training provider for emergency management.

1st Tai Poutini Polytechnic Emergency Management Graduation & EMANZ Awards Ceremony



The first ever Tai Poutini Polytechnic Emergency Management Graduation ceremony was held on the 14th of July 2007. Held in Palmerston North, the graduation was attended by graduates, their friends and family and both EMANZ and Tai Poutini staff. The ceremony took place in the Palmerston North Convention Centre and saw 40 students graduate with their Level 2 and/or Level 4 Certificate in Emergency Management.

The graduation ceremony was opened by her Worship Heather Tanguay, Mayor of Palmerston North, who spoke of her long association with Civil Defence and a montage of photographs taken during courses was shown. Liz Smith, a level four graduate, commented on the importance of having a graduation ceremony as opposed to simply being sent a certificate in the mail; "graduation is an important way of recognising achievement because it validates the work you have done and shows your efforts are appreciated. It also gives your friends and family an opportunity to see that all the work you have put in, and all the time you have spent was worth it."

Many of the graduates had completed the study required to gain their certificates in their own time, outside of work hours. Steve Glassey, EMANZ Chief Executive, estimates that the students, who were working towards their certificates for up to 18 months, would each have spent the equivalent of around 15 full working weeks gaining their qualifications. Jan Pryor, a level four certificate graduate, explains "There is a big time commitment and a lot of work to complete the modules but it doesn't feel like a chore because the courses themselves are fun. The kind of subjects that are covered such as leadership, rope responder and swiftwater responder mean that you are not stuck in a classroom. The experiences are hands on and get the adrenalin flowing!"

The level two and four Certificates in Emergency Management are relatively new qualifications intended to aid in the professionalisation of the emergency management sector. Before these certificates, training in emergency management was hard to come by as Jan Pryor found, "It was very difficult when I first started out, I asked everywhere 'Where do you go to get some qualifications? I need to learn something' but no one could tell me, so if EMANZ hadn't come along I'd have never been able to get as far as I have and I feel a lot more confident about what I can do now because of their study." Jan also recognises the importance of a formal, recognised qualification "The certificate makes other people aware of what you have achieved. The mayor [of Whakatane] has had to notice that I got the first certificate in Emergency Preparedness. Otherwise people don't really notice what you do. With a certificate they have to stand up and take notice because you have actually shown yourself to do something above other people in the same field. And so all of a sudden they have to recognize that you are worthwhile keeping

on."

Another important part of the graduation ceremony was the presentation of the new EMANZ awards which are to be presented annually. The awards were for student of the year, organisation of the year, training coordinator of the year and Chief Executives Award for Excellence. Each of the finalists for these awards was presented with a certificate and the winner of each category received a trophy.

The 2007 award winners were:

- Student of the Year:** Jan Pryor, Whakatane District Council;
- Training Coordinator of the Year:** Peter Healy, RNZAF
- Organisation of the Year:** Northland CDEM Group;
- Chief Executive's Award for Excellence:** Tony Gillard, Whakatane Emergency Response Team.

These awards were presented by EMANZ Chief Executive Steve Glassy who stressed the importance of recognising achievement and rewarding excellence "the winners of these awards have gone beyond the call of duty, they have excelled at what they do and they deserve to be applauded. These winners, and all our graduates, are making an outstanding contribution to the emergency management sector and it is their dedication and hard-work that will shape the way that the sector grows and how it is seen by others."

Kristin Hoskin, Vice President of the International Association of Emergency Managers (Oceania Region) supported this view in her speech to close the graduation ceremony; she told the graduates "... whatever your plans all of you have a role in shaping the way civil defence and emergency management are practiced in New Zealand, and potentially the rest of the world."

Director of National & Industry Programmes, Peter O'Sullivan awarded the qualifications on behalf of the TPP Academic Council as follows:

Certificate in Emergency Management Level 2

- Hayden Bayliss
- Gavin Bird
- Vicky Blair
- James Bulford
- Erle Busby
- Brenda Davis
- Brian Donaldson
- Bernard Hopkins
- Graeme Hughes
- Paul Moffatt
- Anna-Marie Schopp
- William Wycherley

Certificate in Emergency Management Level 4

- Ronald Averages
- Craig Beaven
- Shane Briggs
- Andrew Brooke
- Geoff Brown
- Tony Gillard
- Stephen Glassey
- Blair Hillyard
- Samantha Hughes
- Alan Keeber
- Shaun Murphy
- Jan Pryor
- Elizabeth Smith

In absentia:

- Mark Berrett
- Paul Chaffe
- Dean Colville
- Ghislaine Cousins
- Aaron Grocott
- Nicholas Hawke
- Samuel Hutton
- Karen Lawson
- Fiona McKee
- Brian Murray
- Nicholas Symonds
- Paul Taylor

In absentia:

- Wayne Bonner
- Nigel Dickson
- Peter Healy



Right:

Sgt. Andrew Brooke was the first Police Officer to be awarded the TPP CertEM Level 4. Presented by Peter O'Sullivan, Director of Industry and Trades (TPP).

New Organisational Structure

EMANZ is pleased to announce its new organisational structure which formally took effect on Wednesday 15 August. The new structure aims to provide more centralised management of client relationships, course administration and delivery as well as committing further resources to the development and review of learning materials and internal processes. These objectives, which have driven the changes we see, are represented in the new organisational structure; staff now fall into one of three primary business units; Operations, Special Projects or Administration, which are lead by a manager or coordinator.

The **Operations Unit** focuses on assessing clients training needs, developing training programmes, client proposals and quotes, delivering training and education based on the client's needs and carrying out assessment.

The Operations Manager now carries out the tasks formerly undertaken by the National Managers – Executive and Response Programmes. This integration of the two programme manager roles to form the Operations Manager position means that clients now have one point of contact for all quotes, course scheduling, invoicing and payments. It also helps staff by clearly defining who to go to for support. Executive and Senior Tutors will still liaise with clients on a course-by-course basis to deal with the specific course details.

The **Special Projects Unit** focuses on the strategic development and evaluation of programmes, moderation, instructional design and organisational development and learning. Led by the Special Projects Manager, the team will be comprised primarily of casual staff contracted to work on specific projects as needed. "This is an excellent initiative", comments Chris Schraders, the newly appointed Special Projects Manager. "EMANZ now has a dedicated, full-time position focused on the development and evaluation our programmes and the internal development of the organisation as a whole. What this will mean to clients is that, over time, EMANZ will be able to provide higher and higher quality training and education and at the same time become more efficient in how we deal with correspondence, information and knowledge."

Chris also relocates to Palmerston North in early November and will work from the National Office/Aokautere Campus.

Operations Manager: Anna-Marie Schopp anna-marie.schopp@emanz.ac.nz 0800 4EMANZ

Special Projects Manager: Chris Schraders chris.schraders@emanz.ac.nz 0800 4EMANZ

New Staff and Staff Achievements



Dean Colville is joining our pool of casual tutors as our Emergency Driving Tutor specifically for the new RAPID® CDEM driving package. Dean is also a member of the PN Rescue Emergency Support Team (NZ-RT4). Dean is a former Army Driving Instructor with extensive knowledge and skills in light and heavy vehicle operation both on and off road. Dean has training and operational experience with VIP protection, offensive and defensive driving. Dean holds qualifications as a Swiftwater Responder, a Rope Responder, a USAR Responder, LTNZ Course Provider/Driving Instructor and also holds the Tai Poutini Polytechnic Certificate in Emergency Management (Level 2). Email dean.colville@emanz.ac.nz



Chris Lawton joins EMANZ as our Programme Coordinator – Auckland Region. Chris has had extensive experience with the New Zealand Police as well as the New Zealand military and is CEO of security company C4 Risk Management Group he has also worked for the United Nations in East Timor. Chris is able to deliver training in many areas, including CIMS, counter terrorism, close protection and security surveying. Email chris.lawton@emanz.ac.nz or call 021 248 4356. PO Box 259-064, Greenmount, Manukau City 2141.

EMANZ staff are encouraged to continually further their knowledge and skills through ongoing professional development. Recently our staff were awarded the following qualifications:

Craig Beaven

National Certificate in Outdoor Recreation
Rescue 3 International Swiftwater Rescue Technician - Advanced

Shane Briggs

National Certificate in Specialist Rescue (Rope Technician)
LGITO Certificates in Emergency Flood Response, Rescue, and Communications.

Mike Harvey

SFRITO National Award in Risk Management
SFRITO National Award in Applied River Education

Chris Schraders

National Certificate in Specialist Rescue (Rope Technician)

Liz Smith

Rescue 3 Swiftwater Rescue Technician – Advanced
National Certificate in Specialist Rescue (Rope Technician)

Anna-Marie Schopp

LGITO Certificates in Emergency Preparedness, Welfare, EOC Support and Communications.