

2006: we delivered the goods

In 2006, through a programme of over 85 courses, we delivered affordable, quality training to over 1,000 students nationwide.

We have delivered training throughout New Zealand from Whangarei, Hastings to Invercargill - in fact we have even delivered training in Indonesia and in the USA, with other countries already scheduled for 2007.

It is still *hard yakka*. I am very fortunate to have a loyal hard working team who consistently deliver the goods – a quality training experience time after time.

We have been busy developing a revised strategic plan that will see some significant developments over the next ten years; our ultimate goal of establishing an international emergency management campus in the Manawatu is on the cards.

Our customer satisfaction rates very highly, with many people commenting on the quality of resources, professionalism and more so the experience our tutors bring from years of employment in emergency management.

Our students are progressing well with many on track to complete their *Tai Poutini Polytechnic Certificates in Emergency Management (Level 2 or Level 4)*. The Tai Poutini Polytechnic Graduation Ceremony is planned for Saturday 14th July 2007 at the Convention Centre, Palmerston North. This will be a well deserved celebration for our, and recognition of the numerous hours of time they have invested into training.

Our focus is expanding to promote emergency management as a valid, worthwhile and exciting career choice. We are working with International Education Manawatu and major tertiary education institutions to promote a continuum of emergency management training and education from our Level 2 Certificate right through to Doctorate level. In fact we have been pivotal in assisting the *New Zealand Careers Service* write, for the first time, a career profile for the role of emergency management officer. Manawatu remains an important location for emergency management and we have recently selected Massey University as our preferred venue for national courses. This ensures the education facilities we use are in deed world class; not to mention set on beautifully maintained grounds.

As a sector we all need to play our part to encourage people to see emergency management is a specialist profession in its own right and the need to have specific qualifications. You can suggest the path to becoming an Emergency Management Officer starts with EMANZ through our range of part time programmes - see <http://careers.emanz.ac.nz> for more information.

Our TIPS™ incident action planning system is taking off and shortly we will be offering for sale genuine TIPS™ A1 sized IAP forms (50 per pad), watch our website for the launch of this product and others.

And its not just our product range that is growing. We have already outgrown our National Office In Palmerston North (for the second time in 12 months). Now as the largest emergency management training provider in New Zealand, we will be expanding our offices by 200% and taking on more staff this year to meet the demand.

Thank you for your support, we value your custom and look forward to preparing today for whatever tomorrow holds.

In this edition of EPICENTRE:

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And lots more...



Above:

The EMANZ fleet has two four wheel drives, one fitted out for flood response; a new Mazda 3 hatch back, one Kawasaki Jetski® and a *Rapid Deployment Craft (RDC)* [vessels not shown]. Both vessels are made available to local Police SAR and the local CDEM Rescue Team (REST NZ-RT4).

Below:

Students and staff strike a pose for the camera after completing the Public Information Managers course (EM103) held in Hastings, November 2006. Thanks to the support of Hastings District Council Emergency Management the course was a great success with people traveling from all over the country to attend. EMANZ staff are wearing the new executive shirt and tie introduced late in 2006.



EMANZ goes global

United States of America

In October 2006, Chief Executive Steve Glassey visited the Department of Homeland Security, Federal Emergency Management Agency, National Emergency Training Centre (NETC) in Emmitsburg, Maryland, USA. The visit included a tour of the facility, meeting with senior executives including Richard Callis, Superintendent EMI and Dr Wayne Blanchard, Project Manager Higher Education. The success of the visit was marked by Dr Blanchard being presented a plaque from EMANZ to acknowledge the hospitality and cooperation of the Department.

While in the USA, Steve Glassey and Tutor Mike Harvey also attend the Rescue 3 International Instructor Trainers & Foreign Agents Meeting held in Sacramento, California. There was plenty of great networking and information sharing. The highlights included Mike Harvey being presented with his Swiftwater Rescue Instructor certification and Steve Glassey being presented an international award for his contribution to swiftwater and technical rescue. It was interesting to hear the approach of the UK Fire Service in regards to swiftwater rescue with many UK Fire Services adopting the Rescue 3 programme provided by Rescue 3 UK to ensure compliance with international standards and assist in reducing liability.

Indonesia

Recently, Steve Glassey was invited to deliver specialist training in communications and GPS navigation to a group of international humanitarian aid professionals in Indonesia as part of Exercise Java Lava. Held in the village of Desa Palsari, Tegelega, West Java Province the exercise tested members from ADRA to respond to a simulated volcanic eruption and provide an impact assessment and proposal for aid.

The exercise was a great success and well worthy of praise to both ADRA Asia (www.adraasia.org) and the Exercise Controller Robert Patton. As part of the exercise, Steve also used the INMARSAT BGAN satellite terminal that provided *Wifi* broadband via satellite - an amazing new tool that should be seriously considered by emergency management organisations. The BGAN terminal and training was provided by Gregg Swanson from www.humaninet.org

Australia

National Manager of Response Programmes, Chris Schraders visited Australia on a relationship building exercise with Emergency Management Australia and the Victoria State Emergency Service. Accompanied by Tai Poutini Polytechnic Head of Department (Emergency Services), Joe Hayes their visit to the Macedon Emergency Management Institute was well worth the trip with a number of new relationships forged.

Since the visit, EMA has indicated support for the International Association of Emergency Managers to create a Oceania Region to foster professional development and networking within the emergency management industry. EMANZ intends to work closely with the IAEM and the proposed Oceania Regional Committee to promote the *Certified Emergency Manager* (CEM®) credentialing system.



Above: Rescue 3 International Rescue Conference group photo. California. CE Steve Glassey meets with Dr Blanchard from FEMA-NETC, Maryland.

Below: Indonesia using the BGAN VoIP unit. In the remote village of Desa Palsari.

Chris Schraders at EMA Institute, Australia.



New Staff Appointed

Shane Briggs joins EMANZ full time in our newly formed role of Senior Tutor. Shane has been a casual tutor since EMANZ was formed and will be delivering many of the programmes EMANZ offers. Shane has a *National Certificate in Fire & Rescue Services* and has also been an Assistant Emergency Management Officer with the Palmerston North City Council.

Kate Holland joins EMANZ on a casual basis to assist with data entry and course administration. Kate will be in and out of the office in between her busy schedule studying at Massey University.



CE Steve Glassey (left) presents Senior Tutor Shane Briggs's (right) *National Certificate in Workplace Fire & Emergency Response*.

Training Coordinators Corner

Course Registration: To confirm course placements, interest faxes MUST be sent to EMANZ by email, post or fax, at least six weeks prior to the course start date. We had difficulty confirming some courses in 2006 and this left some students unsure on whether or not the course was going ahead. Please help us ensure we provide an effective programme by getting your interest faxes in early.

Database: We recently purchased a new student management database. We hope that within a few weeks we will have student records up to date and more easily accessible to students, client training coordinators and management.

Academic Transcripts: Tai Poutini Polytechnic will be sending out student's annual academic transcripts in late February. If they do not receive them, students can call Tai Poutini Polytechnic on 0800 264 426.

Telephone Validation: To improve the quality of assessments, EMANZ will be increasing telephone validation. This is a process where our tutors will randomly call students to validate their submitted work before a result is given.

EMANZ Staff Achievements

EMANZ staff are encouraged to continually further their knowledge and skills through ongoing professional development.

Recently our staff were awarded the following qualifications:

Blair Hillyard

- LGITO Certificate in Emergency Preparedness.

Chris Schraders

- LGITO Certificate in Emergency Preparedness.

Shane Briggs

- LGITO Certificate in Emergency Preparedness.

Steve Glassey

- National Certificate in Urban Search & Rescue (Technician) Level 3.
- LGITO Certificates in Emergency Rescue and Medical Response.

First person to be awarded these LGITO qualifications.

Interest faxes now must be
in at least

6 weeks prior

to course start date
otherwise the course may
be cancelled



Above: Whakatane Rural Fire & NZ-RT17 undergo hover loading training with EMANZ using a Hughes 500D.

Below: Students on EM160 Risk Management course play the old EMANZ favourite game of "have you ever?"



2007 Training Calendar

Date	Course	Location	Code	Cost +GST
10-11 February	USAR Awareness (CAT-1A)	Palmerston North	EM148	POA
24-25 February	RAPID Core Skills	Palmerston North	EM125	\$45
27 Feb - 1 March	CIMS4	New Plymouth	EM167	POA
6-8 March	CIMS4	Whangarei	EM190	POA
13-14 March	Exercise and Risk Management	Palmerston North	EM150	\$125
13-14 March	Public Information Managers	Palmerston North	EM168	\$450
17-18 March	Leadership	Scoutlands, Wanganui	EM124	\$95
19-21 March	CIMS4	Whangarei	EM185	POA
24 March	CDEM Welfare	New Plymouth	EM095	POA
25 March	Triage & Movement Control	New Plymouth	EM095	POA
24-25 March	Swiftwater Responder	Palmerston North	EM126	\$175
3-4 April	Certificate in Emergency Preparedness	Whangarei	EM187	POA
11-12 April	Controllers Initial	Palmerston North	EM169	\$450
14-15 April	Swiftwater Technician 1	Turangi	EM151	\$175
18 April	CDEM Welfare	Rodney District	EM142	POA
19 April	Welfare Supervisor	Rodney District	EM143	POA
21 April	CDEM Communications	Palmerston North	EM127	\$25
22 April	CDEM Welfare	Palmerston North	EM128	\$25
8-9 May	Certificate in Emergency Preparedness	Whangarei	EM184	POA
15-16 May	Workplace Trainer	Palmerston North	EM152	\$125
17-18 May	Workplace Assessor	Palmerston North	EM153	\$125
19 May	EOC Support	Palmerston North	EM129	\$50
20 May	Triage	Palmerston North	EM130	\$25
20 May	Aircraft Safety	Palmerston North	EM131	\$50
16-17 June	Volunteer Management <i>*Free for volunteers or otherwise \$95</i>	Wellington	EM027	FREE*
1-5 October	Advanced CDEM Communications Workshop	Palmerston North	EM166	\$650
9-10 October	Controllers Initial	Palmerston North	EM172	\$450
20-22 October	Rope Specialist	Palmerston North	EM155	\$150
3-4 November	Swiftwater Vehicle Rescue Workshop	Christchurch	EM156	\$350
6-7 November	Welfare Supervisors	Palmerston North	EM171	\$150
17-18 November	USAR Command Tactics	Palmerston North	EM157	\$95
20-21 November	Public Information Managers	Palmerston North	EM173	\$450
1-2 December	Rope Rescue Highlines Workshop	Palmerston North	EM158	\$225
5-7 December	CIMS4	Whangarei	EM183	POA

All details subject to change. Please contact us for further or confirmation of course dates and locations. Not all courses are listed above. Costs are per person, applicable to NZ Residents/ Citizens who do not already hold associated standards. Fees exclude GST and are payable to EMANZ.

To view course fees or to register using our "interest fax" visit <http://courses.emanz.ac.nz>

<http://courses.emanz.ac.nz>

Ever considered a career in emergency management?
For our career profile and information on our part-time study options, visit the website

<http://careers.emanz.ac.nz>



Hydro Response

EMANZ is the preferred training provider for Hydro Response.

Protect communities and critical infrastructure from flooding with Hydro Response flood barriers

<http://www.hydroresponse.com>