

Exciting times ahead

Even I could not imagine the growth we have enjoyed since forming the Emergency Management Academy of New Zealand.

Starting off in a humble home office on the Kapiti Coast we have established the premier national provider of emergency management and technical rescue training in less than a year.

Having delivered over 60 courses and trained over 800 people in our first year is a true celebration and more so a reflection of the support we have had from our clients and key partner, Tai Poutini Polytechnic. The support we have had from Tai Poutini Polytechnic has been outstanding and some hard work behind the scenes needs to be acknowledged, so a big thank you to Joe Hayes. Joe's efforts have also grown the Polytechnic's own business into other areas including Rural Fire with Joe now taking on the new position of Head of Department - Emergency Services at Tai Poutini Polytechnic.

Not only nationally is our reputation for quality and accredited training growing, internationally EMANZ is becoming a key partner to establish Manawatu as the *Asia Pacific Centre of Excellence for Emergency Management Education*. We are now the new Agent for Rescue 3 International, making EMANZ currently the only provider in New Zealand to deliver the full suite of National Fire Protection Association (NFPA) certified technical Swiftwater and Rope Rescue training. As part of the Agency agreement, we will also provide quality assurance for all other independent Rescue 3 International Instructors in New Zealand.

Locally we are working closely with other tertiary education organisations to reinforce our commitment to contributing to the economic development of the Manawatu and further grow Palmerston North's fine reputation as *student city*. This support has been favourably returned with the Palmerston North City Council signing a *Memorandum of Understanding* formalising their historical assistance with our programmes, somewhat heartening since I started off my journey in emergency management as part of the Council's Secondary Schools Civil Defence Rescue programme many years ago.

As part of local networking we also hosted our first EMANZ roof top BBQ, with many key emergency management and academic professionals attending - just wait for the Christmas one! And for those in the Manawatu, listen out on *The Edge*, *The Rock* and *Radio Live* from 1 November for our new radio adverts too. Even though the 2006 planner is looking pretty full, call us today to start arranging your 2007 emergency management training programme.

We will always strive for continual improvement of our programmes as any quality organisation should; so rest assured there are plenty of other initiatives in the pipeline to enhance the range of services we already provide. Thank you for your support, we value your custom and look forward to preparing today for whatever tomorrow holds.

Steve Glassey
Chief Executive

In this edition of EPICENTRE:

- Whakatane District... keeping it real.
- Chris Schraders joins EMANZ.
- MOU with Palmerston North City Council.
- Rescue 3 Agency awarded to EMANZ.
- EMANZ Staff achievements.
- Our schedule of national courses.
- Information technology upgrade.
- New radio adverts start in November.

And lots more...



Above:

Students on the EMANZ Workplace Trainer course developed lesson plans and delivered micro lessons to their peers. The course has post-course assignments allowing achievement of NZQA unit standards in adult education that work towards the National Certificate in Adult Education & Training.

Below:

Palmerston North Rescue Emergency Support Team and NZ Red Cross responders learn how to establish contemporary flood protection devices provided by Hydro Response Ltd. EMANZ is the exclusive training provider for their range of specialist flood protection products that are operationally proven to be more effective than sand bagging.



Well done Whakatane

Whakatane District Council has always been one of our most proactive clients and they recently have so much to be proud of.

Jan Pryor, Emergency Management Officer was recently awarded the first RAPID® Certificate. She was awarded the *LGITO Certificate in Emergency Preparedness* by his Worship the Mayor Colin Holmes. Well done Jan!

Tony Gillard, Response Team Leader (NZ-RT17) was a finalist for the Annual Community Awards for his outstanding volunteer contribution to the response team and rural fire. Tony is also one of our star students having already completed the bulk of his *Certificate in Emergency Management Level 4*.

Whakatane Emergency Response Team, established and operated by the Whakatane District Council was successfully registered as NZ-RT17 under the National Urban Search & Rescue Programme. This means their volunteer team has met a stringent operational audit and is now endorsed for national deployment to emergencies throughout New Zealand.



Above: Jan Pryor is awarded the first RAID® Certificate by his worship the Mayor, Colin Holmes. Jan is currently working towards her *Tai Poutini Certificate in Emergency Management Level 4*. Jan's story of becoming an EMO is captured in our career profile at <http://careers.emanz.ac.nz>



Above: The website has had a major inject of new information and we hope to have a students e-library section available by 2007. Check out the new website, especially our picture gallery, lots of great pictures there.

The big EMANZ IT upgrade

So what are we doing to enhance the efficiency of our services? Over the past few months we have invested over \$10,000 in a range of information technology enhancements including:

- Installation of a new computer server allowing sharing of files.
- Mobile data card/VPN access for management staff while in the field.
- New web mail for staff.
- Purchase of second digital camera for course photography.
- Major update of the EMANZ website (thanks Shane!).
- New data projector and laptop for our courses.
- Off site data back up and recovery procedures.
- E-Library for students is planned for introduction in 2007.

All of these will enhance our service delivery for our clients.

28 + 31 + 65 = 124 Years of Experience

Many organisations benchmark themselves with the amount of collective years experience they have.

So we did a quick calculation too and it appears we are not so young after all - we have over 124 years collective experience within the EMANZ team. Wow, 124 years experience and a good chunk of that with career experience specifically in local or central government civil defence emergency management.

	CDEM Experience—Career	CDEM Experience—Voluntary	Emergency Service & Specialist Area Experience
Full Time Staff	25	10	27
Part Time/Casual Staff	3	21	38
Total Years	28	31	65

New National Manager Appointed

To meet the growing demands we have appointed a new National Manager - Response Programmes. We started advertising this role many months ago and good things come to those who wait. It is my distinct pleasure to welcome Chris Schraders to the team who has been appointed to the role.

Based in Wellington, Chris will be assuming the management of all our certificate and technical rescue programmes. Chris's extensive knowledge of Project RAPID®, mixed with his multitude of other skills ensures EMANZ will continue to grow and we expect to recruit additional staff in 2007.

Chris, formerly of the Ministry of Civil Defence & Emergency Management, has been leading or significantly involved in many national projects including Urban Search & Rescue, Professional Development and Response and Preparedness in Disasters (RAPID®).

For more information about Chris, visit our website's staff profiles.

Chris can be contacted at the below contact details:

EMANZ
PO Box 13840
Johnsonville
Wellington
Phone (04) 477-4600
Free Phone 0800 4EMANZ
Fax (04) 477-4609

Email chris.schraders@emanz.ac.nz



Above: Chris Schraders joins the EMANZ team as National Manager—Response Programmes. Chris will be out and about catching up with clients and managing the certificate and technical rescue programmes.

EMANZ Staff Achievements

EMANZ staff are encouraged to continually further their knowledge and skills through ongoing professional development.

Recently our staff were awarded the following qualifications:

Mike Harvey

- Rescue 3 International: Instructor Water Certification (Swiftwater).

Shane Briggs

- National Certificate in Workplace Fire & Emergency Response Level 2.

Steve Glassey

- National Certificate in Specialist Rescue (Rope Instructor) Level 4.
- National Certificate in Outdoor Recreation Level 4.

Many of our staff are progressing well against other qualifications including the National Certificate/Diploma in Adult Education & Training and *Tai Poutini Polytechnic Certificates in Emergency Management*.



NZ Red Cross (above) and NZ Army (below) on recent EMANZ courses.



Upcoming National Courses & Events

Date	Course/Event	Location	Code or Contact	Host Agency
21-23 October	Rope Specialist	Wellington	EM049	VUW
14-15 & 28-29 October	General Rescue	Hawkes Bay	EM091	Red Cross
28-29 October	Welfare, Triage & Cordon	New Plymouth	EM095	Red Cross
4-5 November	Welfare, Triage & Cordon	Nelson	EM077	Red Cross
8-9 November	CDEM Controller (Initial)	Palmerston North	EM102	EMANZ
11-2 November	Rope Awareness/Responder	Palmerston North	EM063	PNCC-REST
14-16 November	CIMS Level 4	Palmerston North	EM117	EMANZ
18 November	Basic Media Liaison	Palmerston North	EM036	EMANZ
18-19 November	USAR Awareness (CAT1A)	New Plymouth	EM097	Red Cross
21 November	Welfare	Whakatane	EM132	Whakatane DC
22-24 November	CIMS Level 4	Whakatane	EM133	Whakatane DC
25-26 November	USAR Awareness (CAT1A)	Wellington	EM079	Red Cross
25-26 November	USAR Awareness (CAT1A)	Hawkes Bay	EM093	Red Cross
29-30 November	Public Information Manager	Hastings	EM103	EMANZ
2 December	Triage & Cordon	Palmerston North	EM037	PNCC-REST
3 December	Aircraft Safety	Palmerston North	EM045	PNCC-REST
5-6 December	Welfare Manager	Palmerston North	EM104	EMANZ
16 December	Triage & Cordon	Whakatane	EM044	Whakatane DC
17 December	Aircraft Safety	Whakatane	EM121	Whakatane DC
2007				
30 January—1 February	CIMS Level 4	Palmerston North	EM119	EMANZ

All details subject to change. Please contact us for further or confirmation of course dates and locations. Not all courses are listed above. To register complete our "interest fax" available from <http://courses.emanz.ac.nz>

<http://courses.emanz.ac.nz>

Ever considered a career in emergency management?

For our career profile and information on our part time study options visit the website

<http://careers.emanz.ac.nz>



Seen the Ministry's new education programme for schools ... great stuff!

Visit www.whatstheplanstan.govt.nz for further information



The **International Association of Emergency Managers (IAEM)** is a non-profit educational organisation dedicated to the goals of saving lives and protecting property during emergencies and disasters.

IAEM now has over 30 members and we need your support to reach 75 members in order to establish an Oceania Region, providing a voice for emergency managers within the Pacific.

Join online for only US\$50 at www.iaem.com

For further information contact Kristin Hoskin, email kh@kestrel.co.nz